



ServiceMaster is offering **FREE C.E. Classes** to Insurance Professionals! Handouts will be provided in advance for these engaging online ZOOM classes.

Questions? Or to register, call or email:

Beth Markowski-Roop, ServiceMaster By Mason

401-322-3030 ext. 306 / Cell: 401-640-8431

Email: Beth@servicemasterbymason.com

2022 RHODE ISLAND C.E. CLASS SCHEDULE

ONLINE CLASSES

FEBRUARY 23 EXTREME CLEANUP: HANDLING A HOARDING DILEMMA 9:00am — 12:00pm

ONLINE CLASS: Learn about this psychological disorder affecting tens of millions of Americans, how hoarding impacts the average claim cost and insurance industry, health and safety concerns, resources available, and how to more effectively communicate with a hoarder. **3 Credits PC**

MARCH 15 ETHICS IN THE WORKPLACE 10:00am — 11:00am

ONLINE CLASS: March is National Insurance Ethics Month! We're celebrating with this class designed to encourage interaction and help provide and include sound decision making in your business ventures and personal lives.

1 Credit LRE

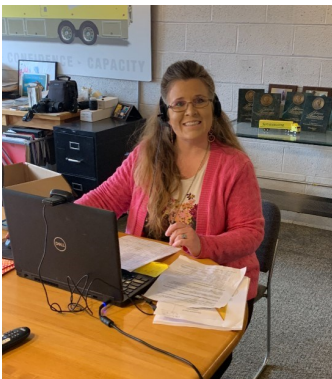
APRIL 20 INSURANCE FRAUD 9:00am — 12:00pm

ONLINE CLASS: Insurance Fraud costs the industry billions of dollars each year. This class encourages interaction as we discuss the history, laws, consumer attitudes towards fraud, how fraud occurs, and case studies of everyday insurance fraud.

3 Credits PC

AUGUST 16 UNDERSTANDING MOLD REMEDIATION 10:00am — 11:00am

ONLINE CLASS: Learn the procedures needed to properly remediate a mold loss, the misconceptions, necessary PPE, and health and safety concerns. **1 Credit PC**



To register for these FREE online classes, please call or email:

Beth Markowski-Roop at 860-455-1249 ext. 306 / Cell: 401-640-8431

Email: Beth@servicemasterbymason.com

Please provide your Name (First, Last, Middle Initial), License Number & State, and Company Name & Address. *Handouts and ZOOM class link will be provided prior to class.* Register today!



ServiceMaster is offering **FREE C.E. Classes** to Insurance Professionals! **Lunch, Snacks, Beverages & Handouts will be included** in these engaging and hands-on classes.

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2022 RHODE ISLAND C.E. CLASS SCHEDULE

MAY 19 Southern Rhode Island Chamber of Commerce, 230 Old Tower Hill Road, Wakefield RI

9:30am — 12:30pm SURVIVING A DISASTER IN BUSINESS 3 Credits PC

Learn what happens when a disaster occurs in a business and the importance of creating a disaster plan. You'll develop the 5-key components of a Disaster Plan for your selected business and alter it when you discover a disaster has struck.

12:30pm — 1:00pm Lunch Break & Registration Afternoon Class

1:00pm — 2:00pm UNDERSTANDING SMOKE DAMAGE MITIGATION 1 Credit PC

Learn how much damage smoke can cause, what items can be cleaned and salvaged, and what steps can be taken to minimize damage.

2:00pm — 2:15pm Break & Registration Afternoon Class

2:15pm — 3:15pm UNDERSTANDING PERSONAL PROPERTY PACKOUT CLAIMS 1 Credit PC

This course covers the tools, technology and process for tracking inventory from start to finish when a packout is needed during the claims process. The helpful information will give your client a sense of security.

JUNE 7 CRICC Washington Trust Business Center, 3280 Post Road, Warwick RI

9:00am—12:00pm ETHICS: IF YOU DON'T LIVE IT, YOU DON'T BELIEVE IT 3 Credits LRE

This class was modified to encourage interaction, and designed to help include sound decision making in your business ventures and personal lives.

12:00pm — 12:30pm Lunch Break & Registration Afternoon Class

12:30pm—3:30pm EXTREME CLEANUP: HANDLING A HOARDING DILEMMA 3 Credits PC

Learn about this psychological disorder affecting tens of millions of Americans, how hoarding impacts the average claim cost and insurance industry, health and safety concerns, resources available, and how to effectively communicate with a hoarder.

Lunch, Snacks, Beverages & Handouts will be provided in these engaging and hands-on classes.

Plus, raffles! Class space is limited, reserve your space today!

If cancelling your attendance, please provide 24 hours notice.

Any no-calls/no-shows in 2022 will be charged \$10 to defray expenses.





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2022 RHODE ISLAND C.E. CLASS SCHEDULE

SEPTEMBER 13

Holiday Inn Express, 855 West Main Road, Middletown RI

9:00am — 12:00pm MITIGATING A WATER LOSS

3 Credits PC

This course will walk you through a water loss from start to finish, including learning the industry standards, insured concerns, the water mitigation process, and developing a plan to assist insureds when they have a loss. You'll utilize the equipment needed to mitigate water losses in homes and businesses.

12:00pm — 12:30pm Lunch Break & Registration Afternoon Class

12:30pm — 3:30pm SMOKE & ODOR MITIGATION

3 Credits PC

This course explains the misconceptions of mitigation, benefits of prompt response, and compares simple vs. complex fires. You'll learn how soot and smoke can cause more damage than the fire itself, view various materials damaged by smoke and learn the actual process to mitigating smoke and odor damage, in order to save money for the customer and insurance company, and conduct lab experiments.

DECEMBER 6

ServiceMaster By Mason, 12 Gavitt Avenue, Westerly RI

9:00am — 12:00pm MOLD REMEDIATION IN HOMES

3 Credits PC

This hands-on class walks you through the mold growth needs and removal process from start to finish. Learn the industry terminology, health and safety concerns, use of air quality testing, and preventing future mold growth.

Noon — 12:30pm Lunch Break & Registration Afternoon Class

12:30pm — 1:30pm UNDERSTANDING WATER DAMAGE MITIGATION FOR MANUFACTURED HOMES 1 Credit PC

Manufactured homes are popular in our region! Learn how to reduce the size of the property loss for modular or mobile manufactured homes, steps to minimize damage, and use the professional equipment needed.

1:30pm — 1:45pm Break & Registration Afternoon Class

1:45pm—2:45pm HOARDING: THE HIDDEN DISORDER

1 Credit PC

Learn about this psychological disorder affecting tens of millions of Americans, the types of hoards, health & safety concerns, helpful do's and don'ts when dealing with a hoarding client, and resources available.

Lunch, Snacks, Beverages & Handouts will be provided in these engaging and hands-on classes. Plus, raffles! Class space is limited, reserve your space today!

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