



ServiceMaster Of Cobb County
 4435 Acworth Industrial Drive
 Acworth
 GA 30101
 United States

- Phone: (770) 514-1789 ; (770) 679-2299

Average rating: 9.7 out of 10 based on 140 ratings.

What our customers think of us!

The following comments were submitted by our customers when asked to provide feedback on our service. In the interest of transparency, we present these comments as provided except that personally identifiable information has been hidden unless the reviewer has requested their full name be included with the review. No unfavorable comments have been removed.

Report a concern (http://www.systino.net/surveys/562924968598312710/concerns/new?auth_key=uwtubtyaiiwejxay) October 14,



2013 — Rated 9 out of 10 by S.R. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

You were quick and in contact with me in a short time frame to let me know that you would be helping me and on the way to arrive at around a certain time. You kept in touch with me through out the whole process.

Report a concern (http://www.systino.net/surveys/562961873826223917/concerns/new?auth_key=pgghskxgnxwckcsy) October 9,



2013 — Rated 10 out of 10 by R.M.P. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

The service was top notch - very professional, effective and efficient! The representative, Josh Last name removed, was extremely kind, courteous and helpful!

Report a concern (http://www.systino.net/surveys/561703667527325092/concerns/new?auth_key=ydsxikngsufjsecc) October 8,



2013 — Rated 10 out of 10 by Barbara Hatfield ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

I guess you would call my house a disaster since the tenant trashed the entire house. I was pleased with how much better the air smelled after ozone fans, cleaning, etc. People were friendly. I would use Service Master again. Thank you.

Report a concern (http://www.systino.net/surveys/554195976303154383/concerns/new?auth_key=inncmofjmdibpkqg) September 27,



2013 — Rated 10 out of 10 by B.S. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

The tech was very knowledgeable and professional. They worked very quickly with little to no interruption wo our daily life. Very impressed with the Josh my service tech. He followed up with everything and was on top of everything with the insurance company. Response time was excellent.

[Report a concern \(http://www.systino.net/surveys/552079073694717193/concerns/new?auth_key=iyugaqeyegvyhdac\)](http://www.systino.net/surveys/552079073694717193/concerns/new?auth_key=iyugaqeyegvyhdac) September 24,



2013 — Rated 10 out of 10 by Kenneth Morrison ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

Very Thorough. The people doing the cleaning did a superior job, far exceeding my expectations.

[Report a concern \(http://www.systino.net/surveys/546228174074156830/concerns/new?auth_key=jrpwrmuacqblqjdsd\)](http://www.systino.net/surveys/546228174074156830/concerns/new?auth_key=jrpwrmuacqblqjdsd) September 19,



2013 — Rated 10 out of 10 by V.C. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

Your staff was very professional and hard working. They worked well into the night on Saturday night. They answered questions and were very helpful. They followed up to check on things and answered all my questions. Awesome team...

[Report a concern \(http://www.systino.net/surveys/541139275354216038/concerns/new?auth_key=nyljwnignrcpljmb\)](http://www.systino.net/surveys/541139275354216038/concerns/new?auth_key=nyljwnignrcpljmb) September 10,



2013 — Rated 5 out of 10 by Z.H. ServiceMaster Of Cobb County

How did we disappoint you and what can we do to make things right?

We had some communication issues.

[Report a concern \(http://www.systino.net/surveys/537553412930147951/concerns/new?auth_key=hiciqcrllipuqvhr\)](http://www.systino.net/surveys/537553412930147951/concerns/new?auth_key=hiciqcrllipuqvhr) September 5,



2013 — Rated 10 out of 10 by Sandra Dehaan ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

Prompt, courteous and gave a great explanation on the process.

It is okay to publicly share my FIRST name but not last name.

[Report a concern \(http://www.systino.net/surveys/531838665660306618/concerns/new?auth_key=sbslvjufrijrikj\)](http://www.systino.net/surveys/531838665660306618/concerns/new?auth_key=sbslvjufrijrikj) September 4, 2013 — Rated 7 out of 10




by S.S. ServiceMaster Of Cobb County

What could we do to improve?

Better communication, after job completion, between workers and client.


[Report a concern \(http://www.systino.net/surveys/526723454435595692/concerns/new?auth_key=knemblibugtevlsv\)](http://www.systino.net/surveys/526723454435595692/concerns/new?auth_key=knemblibugtevlsv) August 29,



 2013 — Rated 10 out of 10 by J.D. ServiceMaster Of Cobb County
What do you like about our disaster restoration services?


have not finished with entire project

[Report a concern \(http://www.systino.net/surveys/528095682620298391/concerns/new?auth_key=qeygpkbfmyeqllxy\)](http://www.systino.net/surveys/528095682620298391/concerns/new?auth_key=qeygpkbfmyeqllxy) August 29,

 2013 — Rated 10 out of 10 by Martha Hudgens ServiceMaster Of Cobb County
What do you like about our disaster restoration services?


You were quick and flexible with scheduling. You explained each step to us and seemed very thorough.

[Report a concern \(http://www.systino.net/surveys/531074072512042841/concerns/new?auth_key=tsyyaldvdjdytone\)](http://www.systino.net/surveys/531074072512042841/concerns/new?auth_key=tsyyaldvdjdytone) August 26,

 2013 — Rated 10 out of 10 by Becky Sanders Fox ServiceMaster Of Cobb County
What do you like about our disaster restoration services?


They told us what they had planned on doing and if they couldnt handle the problem then someone else would.

[Report a concern \(http://www.systino.net/surveys/531003590379050809/concerns/new?auth_key=qdbqolgbhscmcmvw\)](http://www.systino.net/surveys/531003590379050809/concerns/new?auth_key=qdbqolgbhscmcmvw) August 26,

 2013 — Rated 10 out of 10 by James Chance ServiceMaster Of Cobb County
What do you like about our disaster restoration services?


Everything I ask them to do they did. Several things that had to be taken care of afterwards, they were handled immediately and without question. Everyone was courteous and the project superintendent was very professional and ready to accommodate. They did a good job at making sure things were dry and ready for the contractors to come in and begin to repair the damage.

[Report a concern \(http://www.systino.net/surveys/52607733811186872/concerns/new?auth_key=askxovpluxqkciw\)](http://www.systino.net/surveys/52607733811186872/concerns/new?auth_key=askxovpluxqkciw) August 19,

 2013 — Rated 10 out of 10 by H.W. ServiceMaster Of Cobb County
What do you like about our disaster restoration services?

Quick, ontime, personal.

[Report a concern \(http://www.systino.net/surveys/496226804193826472/concerns/new?auth_key=spgyudtnpdadkpw\)](http://www.systino.net/surveys/496226804193826472/concerns/new?auth_key=spgyudtnpdadkpw) July 30,

 2013 — Rated 10 out of 10 by Marcia Allen ServiceMaster Of Cobb County
What do you like about our disaster restoration services?

This team was incredibly responsive and fast acting. Not to mention, some of the nicest people you would ever want to work with during a stressful time.


[Report a concern \(http://www.systino.net/surveys/511534543119849307/concerns/new?auth_key=iakvdbbpulcggdfe\)](http://www.systino.net/surveys/511534543119849307/concerns/new?auth_key=iakvdbbpulcggdfe) July 30, 2013 — Rated 10 out of 10

 by M.P. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

they responded quickly and were very efficient


Report a concern (http://www.systino.net/surveys/498427598091589374/concerns/new?auth_key=fimwoltkijvlidak) July 29, 2013 — Rated 10 out of 10

 by Donna Mague ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

They responded on the 4th of July! I was so impressed that I was able to get them on a holiday. They were professional and very knowledgeable about the situation.


Report a concern (http://www.systino.net/surveys/505863315302389455/concerns/new?auth_key=vfjoyyuslfijubtf) July 29, 2013 — Rated 10 out of 10 by

 S.L. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

Compassion of crews. They were very professional, took time to explain things

Report a concern (http://www.systino.net/surveys/508784507554370722/concerns/new?auth_key=wefsyepbeurcwieb) July 26,

 2013 — Rated 10 out of 10 by Jean Saunders ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

The service men were totally professional. Skyler was so helpful and willing to do anything I ask. The only bad thing---those dang loud fans, which I know were a must!!!

Report a concern (http://www.systino.net/surveys/507078056247039713/concerns/new?auth_key=gsgowwfrtklgcelh) July 24, 2013 — Rated 10 out of 10

 by D.C. ServiceMaster Of Cobb County

What do you like about our disaster restoration services?

The guys who came on-site walked us through the process and went to work. Everything was smooth; there were no hiccups and they executed the plan they laid out for us.

« Previous 1 [2 \(/organizations/7875/reviews/public?page=2\)](#) [3 \(/organizations/7875/reviews/public?page=3\)](#) [4 \(/organizations/7875/reviews/public?page=4\)](#) [5 \(/organizations/7875/reviews/public?page=5\)](#) [6 \(/organizations/7875/reviews/public?page=6\)](#) [7 \(/organizations/7875/reviews/public?page=7\)](#) Next » (/organizations/7875/reviews/public?page=2)

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