

# FLEXSERV™ PROGRAM

**It's Your Home. It's Your Choice.**  
Helping you take back control while  
saving you money.



At ServiceMaster Restore®, we realize that some homeowner insurance policies do not always cover every disaster. That's why ServiceMaster Restore® has developed the FlexServ™ program which provides quality restoration solutions to help homeowners who may have experienced an uncovered water loss or chose not to file a claim.

We work with homeowners to develop an effective service plan based upon their level of need. The service plan can range from direct equipment rental to added assistance from one of our professionally trained technicians. This allows homeowners to rent professional grade equipment in order to effectively restore their home while also providing access to trained assistance if needed.

Our professionally trained technicians can provide as much or as little assistance as requested, making sure your home is restored properly while keeping costs down. We work with homeowners to determine the best level of involvement so you get exactly what you want.

We are there when homeowners need us most, answering the phone **24 hours a day—365 days a year**. We respond within 45 minutes and are on-site in 2–4 hours. We know that a quick response is critical to control damage and minimize claim costs. It's equally important that our customers are completely put at ease during an emotionally trying situation.

**The ServiceMaster Restore® FlexServ Program delivers quality restoration options after a water loss, especially when your loss is not covered by insurance.**

## FLEXSERV PACKAGE OPTIONS:

| OPTIONS                                       | BRONZE                           | SILVER                           | GOLD                             |
|-----------------------------------------------|----------------------------------|----------------------------------|----------------------------------|
| Water and drying equipment available for rent | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Pre and post equipment check                  | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Water extraction                              | <input type="radio"/>            | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Removal of carpet padding                     | <input type="radio"/>            | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Anti-microbial treatment                      | <input type="radio"/>            | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Equipment delivery and set-up                 | <input type="radio"/>            | <input type="radio"/>            | <input checked="" type="radio"/> |
| Professional moisture readings                | <input type="radio"/>            | <input type="radio"/>            | <input checked="" type="radio"/> |
| Equipment pick-up                             | <input type="radio"/>            | <input type="radio"/>            | <input checked="" type="radio"/> |



**The benefits of using FlexServ versus a typical equipment rental facility are:**

- 1 Expert assistance when selecting equipment
- 2 Professional grade equipment
- 3 Equipment is maintained before and after each rental
- 4 Delivery and set-up available
- 5 Professionally trained technicians assist in choosing the plan during the restoration process

## BE READY.

We believe the best time to partner with a recovery service provider is before service is needed. We invite you to speak with a knowledgeable and experienced ServiceMaster Restore representative in your area.

**Call us today.**

**ServiceMaster 24 Hour  
813.518.8555**