



January 5, 2012

My name is Ron Beckner. I serve as the Associate Pastor at the First Baptist Church of Ferguson.

I write this letter as a personal reference for my friends at Service Master of St. Charles, Clayton and Westport. Our church has been blessed to be served by Bob Smith, Josh Kijanko, Jeff Fisher and their outstanding employees.

I would also like to give a word of support concerning the 866 Recovery Agreement we signed with Service Master on April 15, 2009. That agreement, which guaranteed immediate response and priority treatment at fair market pricing for any emergency, became vitally important to us on Good Friday, 2011, when a tornado damaged the roofs of two of our education buildings.

Representatives from Service Master were on site that very evening. And the SM Team's efforts to mitigate water and make temporary repairs, literally saved our insurance company thousands of dollars.

I would encourage considering such an agreement for any company or church. Your insurance company will thank you for your foresight. And I endorse Service Master because of the high quality of service provided to us and our complete satisfaction with the work and staff.

If you need additional information or have questions, please call me at the church office, 314-521-1515.

Sincerely,

Ron Beckner

Associate Pastor, First Baptist Church of Ferguson